Person-in-Charge (PIC) and Demonstration of Knowledge

May 14th, 2018 McHenry County Food Operator Training Presentation

Food Safety Responsibilities in a Food Establishment

- The Owner / Operator of the food establishment is responsible for food safety.
- Public Health assists and supports food establishments in fulfilling its responsibilities through:
 - Education (LHD)
 - Training (LHD)
 - Monitoring (LHD)
 - Regulation (LHD, IDPH)
- MCDH food program staff work in partnership with the food professionals who make the day-to-day decisions that determine food safety: <u>YOU</u>

Shared Responsibilities

- Managers and employees share responsibility to use SAFE FOOD handling practices to REDUCE the potential for foodborne illness.
- Trained staff are needed to IDENTIFY and take corrective action to ELIMINATE high risk practices that INCREASE the potential for foodborne illness.

Person-in-Charge (PIC)

- The CURRENT Illinois Food Code requires a designated person to be in charge at the food establishment during ALL hours of operation.
- Multiple PICs may be required for compliance (FULL SCHEDULE COVERAGE – 1 designated PIC for each shift).
- The PIC is responsible for ASSURING safe food handling practices and must be able to DEMONSTRATE KNOWLEDGE of foodborne disease prevention.

Demonstrating Knowledge (3 Ways)

- Compliance
- Certification
- Knowledge

Knowledge

- Compliance
 - No PRIORITY violations noted during the inspection.

Knowledge

- Certification
 - The PIC is a certified Food Protection Manager.

Knowledge

Knowledge

- If either the COMPLIANCE or CERTIFICATION requirement is NOT met, the PIC must correctly respond to basic food safety questions.
- The questions used to evaluate knowledge will be:
 - Applicable to the operation
 - Open-ended
 - Focused on either PRIORITY (high rick factor) violations or food handlings practices observed during the inspection.

PIC Knowledge of the Illinois Food Code

- The level of knowledge required of the PIC depends on the level of food service at the food establishment.
- The PIC shall demonstrate a working knowledge of those areas of the Illinois Food Code that are specific to their operation.
- Example:
 - PIC for a Category 3 risk convenience store not required to demonstrate knowledge of cooking times and temperatures, quick chilling methods, etc.

Foundation for Food Safety

- Designated PIC
- Demonstration of knowledge
- Active Managerial Control
 - Translating knowledge into action to prevent foodborne illness

Active Managerial Control (AMC)

- Means the purposeful incorporation of specific procedures to attain CONTROL over foodborne illness risk factors to PREVENT illness.
- Involves MONITORING the flow of food through your establishment and INCORPORATING timely controls (including corrective action) to ensure safe food.
- PREVENTIVE vs. REACTIVE approach
- Do you understand what needs to be controlled and ARE YOU DOING SOMETHING ABOUT IT to reduce the risk of foodborne illness?

Active Managerial Control (AMC) is a 3-Part Process:

- Policies
- Training
- Verification

Policies

 Define a clear plan for your staff to follow. Policies set expectations.

Training

 Provide INITIAL and CONTINUING staff training to ensure the PIC isn't the only person aware of and responsible for following the policies.

VERIFICATION through SELF-INSPECTION

- Monitor staff adherence to policies on a regular basis to ensure they are being followed.
- VERIFICATION ensures SAFE FOOD
- Self-inspection forms are available at <u>www.mcdh.info</u> and other websites

AMC Benefits

- The FOOD OPERATOR is the first person to identify problems
- DOCUMENT YOUR SUCCESS.

AMC Toolbox

- Policies, training, and verification for the following:
 - Approved source
 - Storing
 - Cooking
 - Cross-contamination
 - Reheating
 - Cold holding / hot holding
 - Employee health policy
 - Receiving
 - Hand washing
 - Cooling
 - Emergency handbook
 - Cleaning and sanitizing
 - Vomit and diarrheal event policy

Additional resource information is available at www.mcdh.info

Questions?

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